

### Clinical

CHI Results: Jan 2017 - December 2017

Quality Measure	CHI Goal	Goal	CHI Overall	Doris Ison	Coconut Grove	South Miami	West Kendall	Naranja	MLK	South Dade	West Perrine	Everglades	Tavernier	Marathon
<b>DM with A1c</b>														
Percentage of diabetic patients whose HbA1c levels are greater than 9 percent or missing.	77.86% or more of CHI patients with HbA1c levels below 9 percent or identified.	78%	71%	72%	77%	75%	71%	80%	70%	73%	75%	63%	63%	62%
<b>Hypertensives w/ BP 140 over 90</b>														
Percentage of adult patients with diagnosed hypertension whose most recent blood pressure was less than 140/90.	62.14% or more of CHI patients with most recent blood pressure screening less than 140/90	62%	65%	66%	64%	70%	68%	70%	60%	79%	62%	61%	64%	53%
<b>Coronary Artery Disease</b>														
Percentage of patients 18 years and older w/ diagnosis of CAD prescribed a lipid lowering therapy during the measurement year.	82.78% or more of CHI patients identified and are receiving treatment.	83%	91%	91%	86%	89%	96%	97%	94%	84%	91%	83%	85%	84%
<b>Ischemic Vascular Disease</b>														
Percentage of patients age 18 years and older who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), or percutaneous transluminal coronary angioplasty (PTCA), or who had a diagnosis of Ischemic Vascular Disease (IVD), and who had documentation of use of aspirin or another antithrombotic during the measurement year.	80.99% or more of CHI patients diagnosed with documented use of antithrombotic during measurement year.	81%	88%	84%	80%	97%	89%	92%	96%	91%	85%	89%	91%	76%
<b>Pap Rate</b>														
Percentage of women 24-64 years of age who received one or more Pap tests to screen for cervical cancer.	69.29% or more of CHI patients with screened for cervical cancer through Pap tests.	69%	59%	59%	60%	48%	49%	77%	72%	58%	60%	70%	49%	60%
<b>Colorectal Cancer Screening</b>														
Percentage of patients age 50 to 75 who had appropriate screening for colorectal cancer (includes colonoscopy < 10 years, flexible sigmoidoscopy < 5 years, or annual fecal occult blood test.	39.65% or more of CHI patients screened for colorectal cancer.	40%	39%	39%	46%	41%	35%	64%	38%	40%	49%	38%	34%	19%

### Operational

Quality Measure	CHI Goal	Goal	CHI Overall	Doris Ison	Coconut Grove	South Miami	West Kendall	Naranja	MLK	South Dade	West Perrine	Everglades	Tavernier	Marathon
<b>6B Generic Option for Prescriptions</b>														
Percentage of all prescriptions with a generic option that were entered as generic in the Electronic Health Record. <b>Note:</b> This measure counts prescriptions, not patients	60% or more of CHI prescriptions with a generic option that were entered as Generic in the Electronic Health Record.	60%	77%	73%	88%	81%	83%	91%	77%	82%	84%	90%	49%	57%

### Patient Satisfaction

Quality Measure	CHI Goal	Goal	CHI Overall	Doris Ison	Coconut Grove	South Miami	West Kendall	Naranja	MLK	South Dade	West Perrine	Everglades	Tavernier	Marathon
<b>Overall Experience</b>														
Percentage of Patients that answer Very Satisfied or Satisfied to the survey question: How satisfied are you overall with your experience in this Center today?	90% or more of the patients that answer the overall satisfaction question are either Very Satisfied or Satisfied	90%	69%	77%	92%	64%	75%	88%	40%	97%	93%	89%	98%	92%
<b>Overall Experience</b>														
Percentage of Patients that answer Very Likely or Likely to the survey question: What is your likelihood to recommend this Center to family or friends?	90% or more of the patients that answer the overall satisfaction question are either Very Likely or Likely	90%	70%	79%	98%	62%	66%	87%	41%	94%	93%	85%	95%	85%