

# Community Health of South Florida, Inc.



*"Patient Care Comes First"*



## ANNUAL REPORT 2007



## Our Mission

To deliver safe, compassionate, accessible and culturally competent quality health care services to the people of South Florida..

## Declaración de la Misión

Brindar un cuidado de salud compasivo, accesible, y calidad de servicios culturalmente competentes a las personas del sur de la Florida.

## Declarasyon de Misyon

Pou delivre services de santé de qualité sûrs compatissants accessibles et culturellement compétents aux gens de Floride du sud.



*"Patient Care Comes First"*



# ANNUAL REPORT

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# Community Health of South Florida, Inc.

10300 SW 216 Street • Miami, FL 33190 • 305.253.5100



June 16, 2008

*"Patient Care Comes First"*



Greetings:

We come to the conclusion of another successful year of offering health service to the South Florida neighbors. The CHI Board of Directors salutes our adjacent communities with great pleasure for confiding in us to represent you at this level. The administration and staff have worked diligently to provide you with all the services they can offer our people. Community Health of South Florida, Inc. is a workforce of great men and women who work together with one goal in mind, our community, and our people. We are never too tired to extend a helping hand to those who seek us. The 37 years of service we are celebrating this year proves that we were, are, and will continue to be here for each and every one of you who asks for health assistance.

We are forever grateful and would like to say thank you to all the partners that sponsor our institution, and make it possible to serve our community. Each and every one of them contributes to our success and deserves our most sincere gratitude.

The administration, the staff, and the Board of Directors work diligently to accomplish the level of excellence this center achieves in our community. We are more than a community health center in area with needs; we strive to be the best we can be. We live and emphasize our motto: "Patient Care Comes First".

On behalf of the Board of Directors, we want to say thank you for trusting us.

Sincerely,

*Luis Mario Torr ns*

Luis Mario Torr ns  
Chairman of the Board

CHI is a not-for-profit corporation partially sponsored/funded by the Florida Department of Children & Families, District 11; the Florida Department of Health; HRSA, Bureau of Primary Health Care; Public Health Trust of Miami-Dade County; The Children's Trust; and the Health Foundation of South Florida



# Community Health of South Florida, Inc.

10300 SW 216 Street • Miami, FL 33190 • 305.253.5100



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## Greeting

This has been a defining year for our organization. The name change from Community Health of South Dade, Inc. to COMMUNITY HEALTH OF SOUTH FLORIDA, INC., reflects the broader focus of our mission to include service to areas beyond Miami-Dade County.

On June 5, 2007, we opened the CHI Marathon Community Health Center in the Florida Keys. The Keys now has a reliable source of primary health care, including Family Medicine, OB/GYN, and Dental Services, for all of its residents, especially the uninsured and the underserved populations. These services are made possible through our partnership with Fisherman's Hospital Association which provided the facility and start-up funding for the center. Of course, we express our gratitude to the Bureau of Primary Health Care, HRSA and the Health Foundation of South Florida for their generous funding support for the Marathon Health Center operations.



As we reflect upon our accomplishments during the past year, it is appropriate to express our sincere appreciation to the many supporters who have contributed to our success. First, our dedicated Board of Directors has provided the direction and encouragement so essential to addressing the needs of the communities that we serve. Second, the funding agencies have provided the resources which allow us to staff the many programs and services at the seven community health centers and seventeen schools. Third, we have been blessed with a dedicated staff of professionals who are committed to serve the most needy in our service area.

Community Health of South Florida is proud to share this annual report which provides a snapshot of our organization.

Sincerely,

A handwritten signature in cursive script that reads 'Brodes H. Hartley Jr.'

Brodes H. Hartley Jr.  
President/CEO

CHI is a not-for-profit corporation partially sponsored/funded by the Florida Department of Children & Families, District 11; the Florida Department of Health; HRSA, Bureau of Primary Health Care; Public Health Trust of Miami-Dade County; The Children's Trust; and the Health Foundation of South Florida





# *B*OARD OF DIRECTORS



**Brodes H. Hartley, Jr.**  
President/CEO



**Luis Mario Torrens**  
Chair



**David Young, Sr.**  
1st Vice Chair



**Lizzierene Pope**  
2nd Vice Chair



**Joseph L. James**  
Treasurer



**Juanita Smith**  
Secretary



# *B* BOARD OF DIRECTORS



**Carolyn Taylor-Pates**



**Alma Humphrey**



**Joycilda Williams**



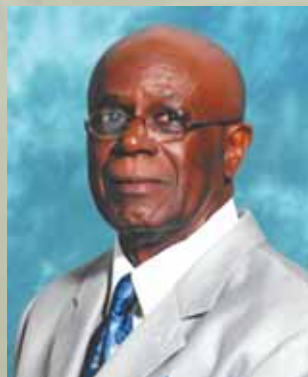
**Jose Zayas**



**Walter M. Hagan**



**Helen Bhagwandin**



**Preston Cowins**



**Susan E. Webster, PhD**

Also proud Members of the Board (Not Pictured)

**Nancy Rivera  
Anita Youngkin  
Marv Schindler  
Sandra Alamilla**

**Esther Alvarado  
Maria Del Carmen Elizalde  
Jasmin Rojas**





## Executive Staff



**Brodes H. Hartley, Jr.**  
President / CEO

**St. Anthony Amofah, MD, MBA, CHCQM**  
Chief Medical Officer



**Wilson Washington, MSM**  
Vice President for Behavioral Health Services



**Hermine Pollard**  
Vice President for Satellite Services



**Mae Goins, RN, MSN**  
Vice President for Nursing Services & School Health Programs



*E*xecutive Staff



**Sean St Louis, BS**  
Director of Finance and Managed Care



**Robert B. Johnson, DDS**  
Director of  
Dental Services



**Marilyn Taylor-Duncan, RN**  
Risk Manager



**Romanita Ford, BS**  
Director of Marketing  
and Public Relations



**Blake Hall, MBA**  
Director of Planning and Development



**Beatrice Fernandez, RN, MBA**  
Director of School Base Health Program





## *E* Executive Staff



**Ida Hernandez**  
HR Manager



**Rafael Nieves**  
Director of Logistics



**Maurice Hamilton**  
Chief of Security



**Juan Cruz**  
MIS Manager



**Natalie Windsor**  
Administrative Assistant



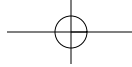
# Who do we **SERVE?**

During 2007, CHI provided integrated health care services for over 58,000 culturally and linguistically diverse residents of South Miami-Dade County and the Florida Keys, representing over 261,000 patient care visits.

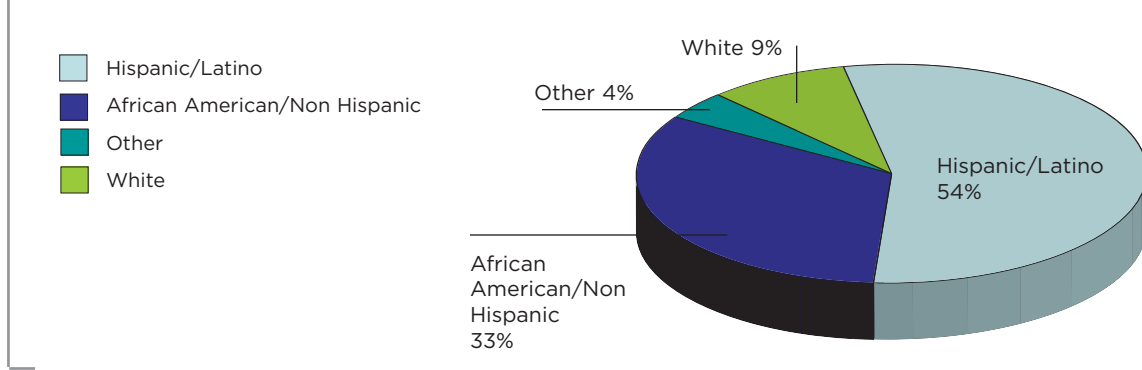
## **ETHNICITY:**

Hispanic or Latino	54%
Black/ Non Hispanic	33%
Anglos/ Non Hispanic	9%
Other	4%

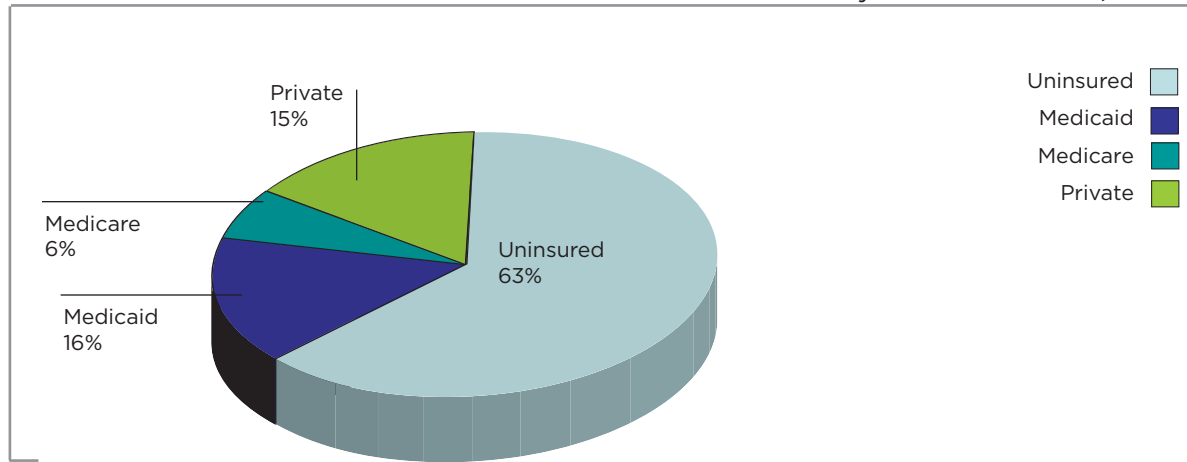




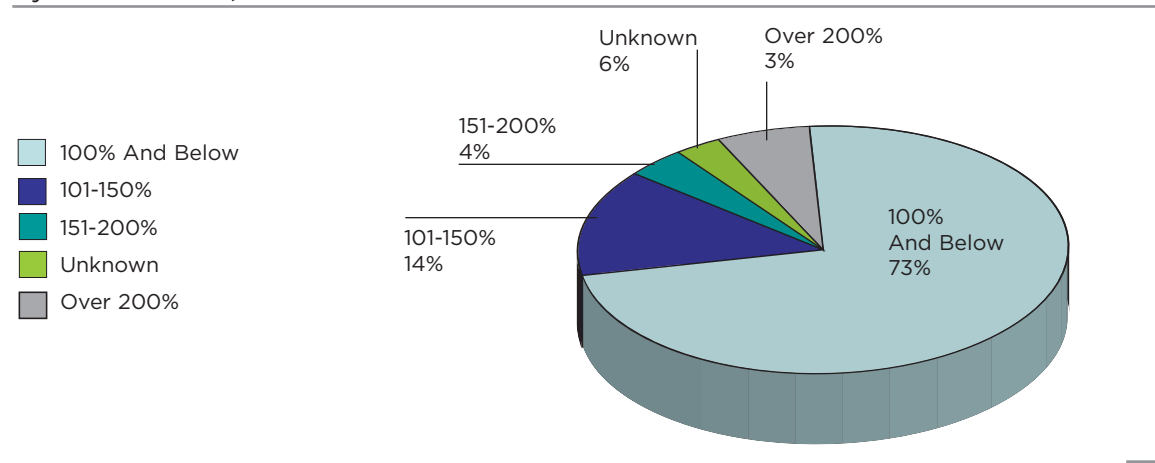
By Race/Ethnicity, 2007



By Insurance Status, 2007



By Income Level, 2007





## PRIMARY & BEHAVIORAL HEALTH CARE SERVICES

- Family Health
- Pediatrics
- Immunizations
- Dental
- OB/GYN
- Pharmacy
- Vision
- Hearing
- X-Ray
- Laboratory
- Nutrition Counseling
- School Based Health Care
- Transportation
- Homeless Program
- HIV/AIDS
- Mental Health Services (child/adult)
- Crisis Intervention & Stabilization
- Day Treatment
- Individual & Group Counseling
- Medication Management & Assistance
- Detox (24 hours)
- Social Services
- Substance Abuse
- Case Management
- Migrant Health Care
- Healthy Start
- Community Health Promotions & Education
- WIC Services on Premises
- Ambulatory Walk-In Services
- **Urgent Care**





## HIGHLIGHTS

# CHI

HAS A NEW NAME! CHI IS NOW...



On February 22, 2007, the CHI Board of Directors unanimously passed a motion to change CHI's name from Community Health of South Dade, Inc. to **Community Health of South Florida, Inc.** "This marks a great time for CHI as we expand our service area from Miami-Dade County to all of the residents of South Florida, including the Florida Keys," says Brodes Hartley Jr., President and CEO. CHI currently operates seven health centers and provides health services in seventeen schools in South Miami-Dade County. Many new opportunities for growth exist through collaboration. "In a time of limited resources, collaboration is key and CHI is working with several community partners to develop and provide the best quality care to the people we serve," says Blake Hall, Director of Planning and Development for CHI, "and the change of our name represents the direction we're going and the population we will serve." CHI's name change was effective on May 1, 2007.





# CHI Awarded Two Grants to Serve Monroe County

The good news finally arrived! Community Health of South Florida, Inc. (CHI) was awarded two grants to serve the uninsured and underinsured in Monroe County. Through a new access point grant via the Bureau of Primary Health Care (BPHC) and the Health Foundation of South Florida, CHI received a total amount of \$949,191 to provide quality healthcare to the residents of the Florida Keys. The grant award helped support staff salaries, equipment and startup costs.

At CHI's Marathon Health Center, residents and visitors are able to receive primary care services from 8:30am to 7pm on Tuesdays and Thursdays, 8:30am to 5pm on Wednesdays and Fridays and from 10am to 2pm on Saturdays. The Marathon Health Center is located at 2855 Overseas Highway (mile marker 48.5).

CHI offers healthcare to all people, of all ages, regardless of ability to pay and offers a sliding fee scale for the uninsured.

"CHI has provided much needed health services to the underserved residents of South Miami-Dade County and our partnership with the Health Foundation of South Florida will help make an impressive impact in Monroe County" says Brodes Hartley, Jr., CHI's President and CEO.

The Health Foundation of South Florida, a not-for-profit grant making foundation, is dedicated to expanding access to affordable, quality health care and providing funding that directly benefits the health and well being of underserved individuals in Broward, Miami-Dade and Monroe Counties. Since its inception in 1993, the Foundation has awarded more than \$70 million in grants and direct program support.





## Health Connect in Our Schools



Health Connect in Our Schools (HCiOS) assists in the well being and future of Miami-Dade County's children by promoting access and the use of quality health services. Creating healthy lives, HCiOS is a comprehensive, quality-driven health initiative lead by The Children's Trust, Miami Dade County Public Schools, Miami-Dade County Health Department and several community agencies. Community Health of South Florida Inc. is one of eleven agencies funded by the Children's Trust to bring this project to life. Launched in 2006, Health Connect in Our Schools is being implemented in three phases. Phase I: 2006-2007, Phase II: 2007-2008, and Phase III: 2008-2011. To date, Community Health of South Florida has 16 HCiOS sites, actively operational from West Miami to Kendall and the Homestead area. Each school is served by a Health Team that consists of an Advanced Registered Nurse Practitioner, Health Aide/Patient Care Technician, and Social Worker.





# Robert Bailey/ Glen Rice Celebrity Golf Tournament



CarePlus: Martin Shaw, Dale Haning, Dennis Dries, Bray Ladow.



Community Development:  
Runeb Liera, Fidel Orta, Carlos Martinez, Alex Valea.



Hooter Girls of Doral.

Dear Friends,

The Board of Directors and Staff of Community Health of South Florida, Inc. (CHI) would like to sincerely thank you for your support of our annual fundraising event, the Robert Bailey / Glen Rice Celebrity Golf Tournament. This year's event was hosted at Doral Resort and Spa by Robert Bailey, Glen Rice and CHI Staff.

CHI is proud to announce that this year's tournament was a great success, as over 140 golfers enjoyed a stellar day. Your generosity and contribution was very instrumental in the success of this year's fundraising efforts. The partnership that has been established will enable CHI to continue meeting the health care needs of South Florida.

Sincerely,

*Brodes H. Hartley Jr.*  
Brodes H. Hartley Jr.  
President/CEO



Glen Rice - Robert Bailey.



Ernest Bailey - Lester Ferdinand.



Leasing Experts:  
Steve Gasperino, Ricardo Illanes, Arjuan Salvja, Jim Olvan.

S p o n s o r s





## 2007 National Health Center Week

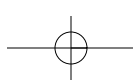


*N*

National Health Center Week was celebrated August 5-11, 2007. The special week recognized the service and contribution of Community, Migrant, Homeless and Public Housing Health Centers. The theme for 2007 was, "Your Health Care Home," directly speaks to linking the South Florida community to a medical home. Health centers have served as health care homes for over 40 years, providing continuous primary and preventive care that reduces the risk health care disparities and lowers the overall potential cost of health care. CHI continues to expand to reach to more people by removing geographic, language, and cultural barriers for all residents of South Florida. Currently, health centers serve nearly 16 million patients nationally, while continuing to provide quality, low cost, accessible care.

In recognition of National Health Center Week, Community Health of South Florida kicked off the week with several events: On August 4th, CHI hosted "School Health Physical Day," at six of our seven locations; Doris Ison, Martin Luther King Jr. Clinica Campesina, Naranja Health Center, South Dade Health Center, Everglades and Marathon Health Centers. On August 6th, Florida State Representative Mario Diaz-Ballart visited our Martin Luther King Center. On August 11th, CHI, Southland Mall, Miami-Dade Team Metro and the Cutler Bay Police Department hosted our annual "Back to School Health & Cultural Awareness Festival" at Southland Mall.





# CHI Celebrates World AIDS Day



On November 30, 2007, CHI hosted our annual World AIDS Day Festival. The event was opened by Brodes Hartley, President & CEO and was hosted by Wilson Washington, Vice President for Behavioral Health. Following the traditional lighting of the candle, Mrs. Betty Rolle spoke to guests. The event was made possible by donations through Glaxio-Smith Klein and with the support of the Miami-Dade County Department of Cultural Affairs and the Cultural Affairs Council, the Miami-Dade County Mayor and Board of County Commissioners.

[www.chisouthfl.org](http://www.chisouthfl.org)



CHI launched our website in August 2007, Community Health of South Florida has officially made our global mark. "The website was designed to inform the public of our services and our many locations,". "Soon it will become an interactive website where patients can schedule appointments, request transportation and even make payments all via our secure website. Through working with a great team at Health Choice Network, we were able to create a beautiful website." Congrats CHI!





## AmeriCorps / HealthCorps 2007-2008!

*C*ommunity Health of South Florida, Inc. (CHI) now serves as the host center for forty (40) AmeriCorps volunteers. The members' main goal is to provide support and assistance in increasing patient access and utilization. Valuable experience, friendships and long lasting memories are gained as members assist multiple community health centers in providing health education and promotion, migrant health, outreach and school based programs, translation, appointments, case management, and increasing and strengthening volunteerism.



AmeriCorps is part of a tradition of service which represents America at its best-making a lasting difference while promoting the values of community. In exchange for member services, the volunteers receive extensive training and professional development. CHI takes pride in developing the healthcare professionals of tomorrow.



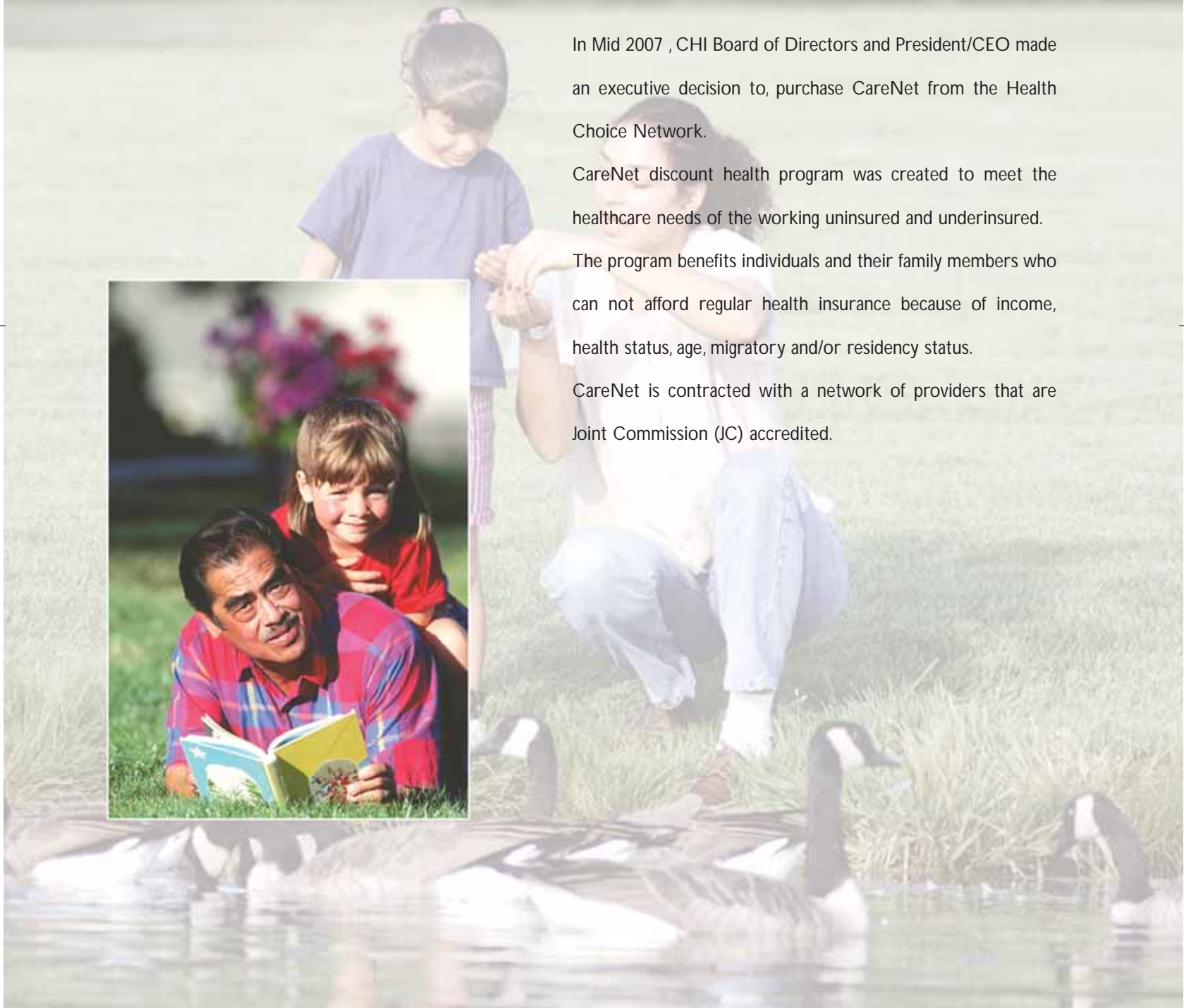
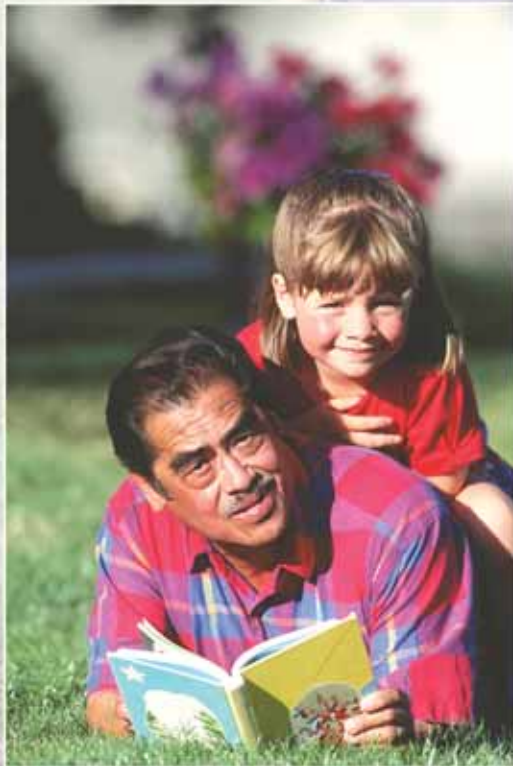


In Mid 2007 , CHI Board of Directors and President/CEO made an executive decision to, purchase CareNet from the Health Choice Network.

CareNet discount health program was created to meet the healthcare needs of the working uninsured and underinsured.

The program benefits individuals and their family members who can not afford regular health insurance because of income, health status, age, migratory and/or residency status.

CareNet is contracted with a network of providers that are Joint Commission (JC) accredited.





## Income Statement

	<u>2007</u>	<u>2006</u>
<b>Revenues:</b>		
Grant revenue	19,737,418	17,624,059
Net patient revenue	18,973,219	14,367,698
Other revenue	313,900	427,385
Donated facilities	<u>1,380,000</u>	<u>1,380,000</u>
<b>Total Revenue</b>	<b>40,404,537</b>	<b>33,799,142</b>
<b>Expenses:</b>		
Salaries and benefits	23,626,612	21,916,513
Other than personnel services	11,694,564	9,344,985
Rent - In Kind	<u>1,380,000</u>	<u>1,380,000</u>
<b>Total Expenses</b>	<b>36,701,176</b>	<b>32,641,498</b>
Operating income prior to depreciation and amortization	3,703,361	1,157,644
Depreciation and amortization	<u>448,029</u>	<u>370,559</u>
<b>Increase (decrease) in unrestricted net assets</b>	<b>3,255,332</b>	<b>787,085</b>
Unrestricted net assets at beginning of year	3,022,931	2,235,846
Unrestricted net assets at end of year	6,278,263	3,022,931



## Balance Sheet

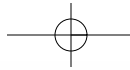
	<u>2007</u>	<u>2006</u>
<b>Assets</b>		
Current Assets		
Cash and cash equivalents	1,647,772	173,264
Patient accounts receivable, net	1,869,112	2,142,913
Grants receivable	1,076,951	981,008
Pharmaceutical inventory	435,383	225,971
Prepaid Insurance	316,576	191,719
<b>Total current assets</b>	<b>5,345,794</b>	<b>3,714,875</b>
Investments	610,898	11,139
Other receivables	7,736	22,744
Property, plant and equipment, net	4,794,095	3,878,481
<b>Total Assets</b>	<b>10,758,523</b>	<b>7,627,239</b>
<b>Liabilities and Net Assets</b>		
Current Liabilities		
Accounts Payable	1,343,080	1,458,197
Accrued payroll costs	1,690,663	1,413,869
Amount due to affiliate, current	619,205	208,968
Notes payable, current	101,460	
Refundable advances		661,881
Line of Credit	300,000	300,000
<b>Total current liabilities</b>	<b>4,054,408</b>	<b>4,042,915</b>
Note payable, non-current	180,251	
Amount due to affiliate	245,601	561,393
<b>Total Liabilities</b>	<b>4,480,260</b>	<b>4,604,308</b>
<b>Total Unrestricted Net Assets</b>	<b>6,278,263</b>	<b>3,022,931</b>
<b>Total Liabilities and Net Assets</b>	<b>10,758,523</b>	<b>7,627,239</b>



## Educational **Affiliations**

CHI offers training and practical experience to Family Medicine Residents from **NOVA Southeastern University**, Pediatric Residents from **Miami Children's Hospital** and medical students from the **University of Miami** and **Ross University**. Other experience are provided to Pharm. D students from **Florida A & M University**. Advanced Nurse Practitioner Students from **Barry, Florida International University** and the **University of Miami**. In addition, nursing students, medical assistants, radiology technologist, laboratory technologist, social workers and psychology students, are offered training and practical experience at CHI facilities.





## CHI Locations:

### ★ Doris Ison Health Center

10300 S.W. 216th Street  
Miami, FL 33190  
(305)253-5100

### ★ Martin Luther King, Jr. Clinica Campesina

810 West Mowry Dr.  
Homestead, FL 33030  
(305) 248-4334

### ★ South Dade Health Center

13600 SW 312th Street  
Homestead, FL 33033  
(305) 242-6069

### ★ Everglades Health Center

19300 SW 376 Street  
Florida City, FL 33034  
(305) 246-4607

### ★ Behavioral Health Care Center

10300 SW 216th Street  
Miami, FL 33190  
(305) 252-4841

### ★ West Perrine Health Center

18255 Homestead Ave.  
Perrine, FL 33157  
305) 234-7676

### ★ Health Centers

### ★ Naranja Health Center

13805 SW 264 Street  
Naranja, FL 33032  
(305) 258-6813

### ★ Marathon Health Center

2855 Overseas Hwy.  
Marathon, FL 33050  
(305) 743-4000



*"Patient Care Comes First"*

## CHI School Based Programs:

### ★ H.A. Ammons Middle School

17990 SW 142nd Avenue  
Miami, FL 33177  
305-252-2193

### ★ John Ferguson Senior High School

15900 SW 56th Street  
Miami, FL 33185  
305-752-0834

### ★ G. Holmes Braddock Sr. High School

3601 SW 147th Avenue  
Miami, FL 33185  
305-552-6205

### ★ West Miami Middle School

7525 SW 24th Street  
Miami, FL 33135  
305-261-9986

### ★ Campbell Drive Elementary School

15790 SW 307th Street  
Leisure City, FL 33033  
305-246-5617

### ★ West Homestead Elementary School

1550 SW 6th Street  
Homestead, FL 33030  
305-245-1368

### ★ Laura Saunders Elementary School

505 SW 8th Street  
Homestead, FL 33030  
305-242-0973

### ★ R.R. Moton Elementary School

18050 Homestead Avenue  
Perrine, FL 33157  
305-238-9520

### ★ Dorothy Wallace COPE South

10225 SW 147th Terrace  
Miami, FL 33176  
305-233-1044 main number  
305-253-8073 direct line

### ★ William A. Chapman Elementary

27190 SW 140 Avenue  
Homestead, FL 33032  
305-245-1331

### ★ Dr. Bowman Foster Ashe Elementary

6601 SW 152nd Avenue  
Miami, FL 33193  
305-382-8760

### ★ Jane Roberts Elementary

14850 SW Cottonwood Circle  
Miami, FL 33185  
305-220-8254 Option #3

### ★ Flagami Elementary School

920 SW 76th Ave  
Miami, FL 33144  
305-261-1184

### ★ Campbell Drive Middle School

900 NE 23rd Avenue  
Homestead, FL 33033  
305-245-8751

### ★ South Dade Sr. High School

28401 SW 167th Avenue  
Homestead, FL 33030  
305-247-4244 ext 2134

### ★ Homestead Senior High School

2351 SE 12th Avenue  
Homestead, FL 33034  
305-242-2244

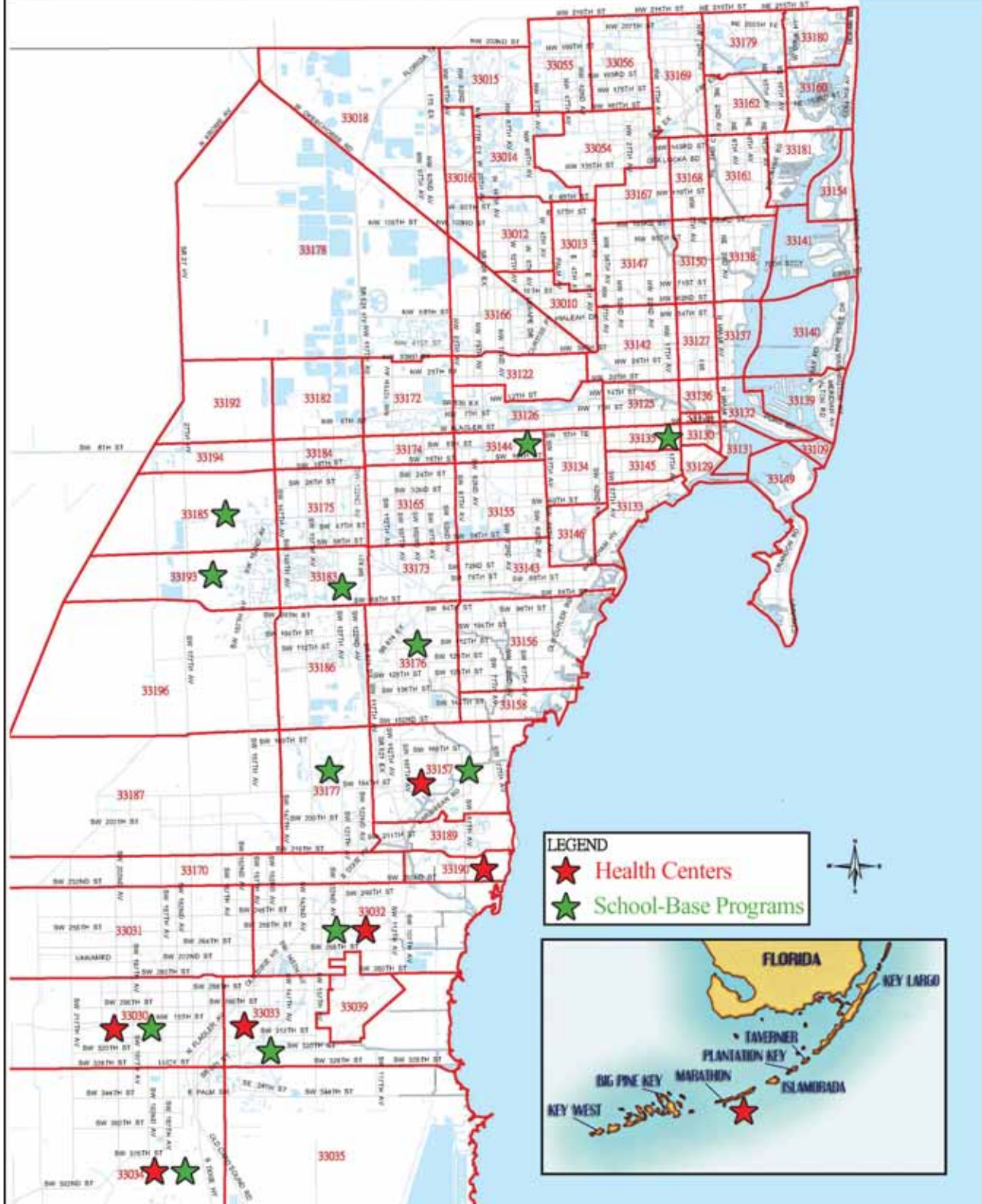
### ★ Colonial Drive Elementary

10755 SW 160 Street  
Miami, FL 33157  
305-235-7284

### ★ School-Base Programs



# Community Health of South Florida, Inc. Service Map





*Community Health of South Florida, Inc.*

*Thank our many dedicated*

*Patients, Board of Directors,*

*Advisory Boards,*

*Funding Agencies,*

*Community Partners,*

*Community Health Foundation,*

*Sponsors, Supporters, Volunteers, and the*

*CHI Staff and their Families.*



*"Patient Care Comes First"*



# Community Health of South Florida Inc.

## L O C A T I O N S



### **Doris Ison Health Center**

10300 S.W. 216th Street  
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(305) 246-4607

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Marathon, FL 33050  
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